

Join us.

Become a Dimplex Accredited Air Source Heat Pump Installer.



2 day training course

Dimplex[®]

Join the Dimplex Accredited Heat Pump Installer scheme for a more profitable future!

Demand for renewable heating technologies is soaring due to changing legislation, escalating fuel prices and the threat of climate change – bringing with it profitable opportunities for professional installers working in the heating sector.

Heat pumps are without doubt one of the most efficient and economical heating systems available, but only as long as the system is properly designed and installed.

Through our Accredited Installer programme, Dimplex is committed to ensuring its heat pump installations are delivered to the highest possible standard, maximising quality and the energy efficiency of our customers' investment.

The Dimplex air source heat pump training course is designed to provide just that – installers with the knowledge and skills to provide high quality heat pump installations with the backing of the UK's leading brand. So, for a more profitable future, join us now!



Benefits of becoming a Dimplex Accredited Installer

- Access to the widest range of air source heat pumps in the UK
- Access to full Dimplex technical support services
- Exclusive access to commissioning services and extended warranties
- Free website listing, marketing support and literature
- Discounted first purchase
- Free commissioning (worth £350) with first installation
- Access to grants and the UK Microgeneration Certification Scheme*

* Requires third party accreditation

Who should attend

- Heating and plumbing engineers
- Electrical contractors
- HVAC contractors
- Heat pump installers
- Specifiers and building professionals*

* Tailored 1 day course available

What's your next step?

To register for a course, simply complete the application form on the back of this leaflet and return this to Dimplex by fax or post. A list of forthcoming training course dates can be downloaded from www.dimplex.co.uk or obtained by phoning 01489 773119/20 or emailing training@dimplex.co.uk

Course Syllabus

Our comprehensive 2-day course is specifically designed to provide experienced heating, plumbing, electrical and HVAC installers with the skills needed to design and install high quality, energy efficient air source heat pump systems.

DAY 1

Principles & System Design

Introduction to Dimplex

Brief overview of Dimplex UK, the Glen Dimplex Group and Dimplex heat pumps

Heat Pump Principles

How heat pumps work, their benefits and applications

System Design Fundamentals

Calculating heat losses, heat pump sizing and selection

Heat Pump System Design

Heat distribution systems, domestic hot water and hydraulic system design

Dimplex Air Source Heat Pumps

The Dimplex range of outdoor heat pumps, indoor heat pumps, cylinders and hydraulic accessories

Sales and Marketing

Environmental benefits, running costs, payback, grants and certification schemes

DAY 2

Installation & After Sales

Outdoor Air Source Heat Pumps

Pre-installation, installation, hydraulic and electrical connections

WPM Heat Pump Manager

Standard configuration and set-up

Indoor Air Source Heat Pumps

Pre-installation, installation, hydraulic and electrical connections

Integrated Outdoor Air Source Heat Pumps

Pre-installation, installation, hydraulic and electrical connections, controller set up

After Sales Services

Commissioning, fault finding, technical support and warranties

Exam

Accredited Installer status is dependent upon successful completion of a short exam

Course Availability and Fees

Course	Venue	Duration and Availability	Course Fees	Accreditation level
Air Source Heat Pump Installer	Inverness	2 days – monthly	£395 + VAT (Subsequent attendees from same company £295)	Accredited Air Source Heat Pump Installer (exam required)
	Chesterfield	2 days – twice monthly		
	Southampton	2 days – twice monthly		
Specifier	Inverness Chesterfield Southampton	1 day – bi monthly (demand permitting)	£95 + VAT	Not applicable

Dimplex Accredited Air Source Heat Pump Installer course

APPLICATION TO REGISTER

(please print your details)

Title: _____ First Name: _____
(Dr, Mr, Mrs etc)

Surname: _____ Position: _____

Company: _____

Address: _____

City: _____ Post Code: _____

Tel No: _____

Fax No: _____

Email: _____

Business Type: (please tick all that apply)

Heat Pump Installer Plumbing/Heating Engineer Electrical Contractor

HVAC Contractor Specifier Other _____
(please specify)

Professional Registrations: (please tick all that apply)

Corgi NICEIC Select UKMCS/Clearskies OFTEC

Other (specify) _____

Professional Memberships: (Please list any bodies or associations your company is a member of)

PAYMENT OPTIONS

Payment by either: VISA MASTERCARD CHEQUE (attached)

Card No.

Expiry date /

Please note that payment for this course must accompany application to register.

Course date/venue applying for _____

REGISTRATION INFORMATION

YOU MAY REGISTER BY:-

Fax: (01489) 773050

Post: Dimplex UK Ltd, Millbrook House, Grange Drive, Hedge End, Southampton, SO30 2DF

Please mark for the attention of Tanya Parsons/Katherine Ermisz

Directions:

Map and directions will be sent with confirmation of booking.

Fee:

£395 + VAT per person (£464.13 inc VAT).

Subsequent attendees from same company £295 + VAT (£346.63 inc VAT).

1 day specifier course £95 + VAT (£111.63 inc VAT).

The fee includes course documentation as well as mid-session refreshments and lunch. Confirmation of your booking will be forwarded to you.

Discounted Rates:

Group discount available on request.

Accommodation:

If you would like details of hotel accommodation to be e-mailed to you please tick box

Cancellation Policy:

Over 14 days prior to the Course: Cancellation fee of £75.

7-14 days prior to the Course: 50% of the fee. Fewer than 7 days or if no notification received: Registrant liable to pay FULL course fee.

NB: Cancellations must be received in writing addressed to Tanya Parsons or Katherine Ermisz. Dimplex cannot be held responsible for lost correspondence or delays in posting.

Substitutions are accepted at any time at no extra charge. In the event of circumstances beyond our control, Dimplex reserves the right to alter the programme, the speakers, the date or the venue.

Receive your FREE installer pack

With everything you will need including a high-visibility vest, tape measure, meeting folder plus lots more all packed in a durable bag.



Dimplex®