Extended Warranty Inspection Form (EWIF)
A Class Heat Pumps
A16M, A12M
1 Year + 2 Years Extended Warranty

Dimplex renewables®
A world of expertise

By signing this form the installer agrees that all the information within this document is correct, and that the installation and Extended Warranty Inspection have been completed in accordance within Dimplex Renewables requirements and procedures.

Any information proven to be incorrect, will result in cancellation of the extended warranty. Any service costs incurred by Dimplex as a result of incorrect installation or inaccurate information or inaccurate information provided will be recharged to the installer.

Customer Signature _____ Date _____ **Installer Signature** _____ Date _____

Please return all completed forms to:

Dimplex
Renewables Technical Services
Millbrook House
Southampton
SO30 2DF

Fax: 01489 773050

Email: Customer.Services@gdcgroup.co.uk

Office Use Only:

DATE RECEIVED

To complete this form electronically download it from:

www.dimplex.co.uk/insert address when available

Important: The additional twenty four month extended warranty (in addition to the standard twelve month guarantee) is subject to the heat pump being installed and signed off by an approved and authorised Dimplex A Class accredited & MCS approved installer to the published guidelines laid out by Dimplex Renewables and is subject to the Dimplex terms and conditions of warranty (available upon request).

For the extended warranty to be authorised, **all** required information must be completed and a copy of the installation schematic provided to Dimplex. Dimplex reserves the right to withhold or refuse approval of the extended warranty should inadequate or incorrect information be provided.

Any installation defects identified upon completion must be corrected immediately by the installer. This is a prerequisite for the extended warranty. Once the signed inspection has been received and approved by Dimplex Renewables the confirmation of the extended warranty will be issued to the installer. Please note: No liability will be assumed by Dimplex for planning, dimensioning and/or execution of the overall system.

If a non-Dimplex cylinder is utilised for Domestic Hot Water production, then Dimplex will not guarantee the efficiency of the DHW preparation. If and when any fault develops and the fault is in any way connected to the DHW, Dimplex will not authorise attendance under the warranty scheme until it can be proven by the installer that the installed cylinder is compatible with the heat pump. Please note the Domestic Hot Water will not reach the required temperature if the cylinder coil surface area is undersized.

Installer Details:

Company Name _____ Company Email _____

Company Address _____ Telephone N^{O} _____

_____

_____

_____ Post Code _____

MCS Certification Body _____ MCS Number _____

Accredited Installer's Name _____ AIS number _____

Site Details:

Occupier/Contact _____ Telephone _____

Address _____ Post Code _____

_____

_____

_____

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Dimplex Online heat pump calculator quick quote used?		Number of Bedrooms	
Heat loss by Dimplex heating design dept?		Heating System Flow Rate	L/min
Dimplex full MIS3005 quote issued?			m^3/hr divided by 0.06
Dimplex scheme number or name of MIS3005 designer if not done my Dimplex.		Flow & Return Pipe Sizes	mm
		Glycol Type & Protection	°C
Space Heating Design	kW @ °C external	Inhibitor Type & Concentration	%
Space Heating Bivalent	kW @ °C external	System Operating Pressure	bar

Commissioning routine: Log in as an installer on 266 and then got to menu 55.

1. User access level Standard or Restricted

2. Schematic code _ _ _ _ _ _ _ _

3. Temperature control based on flow or return

4. Water side checks have been completed. Tick:

5. Temperature sensing device

Zone 1	
Zone 2	
Zone 3	
Zone 4	

6. Temperature check complete Tick:

7. Electrical connections complete Tick:

8. DHW set up complete Tick:

9. Water flow check complete Tick:

9. Water flow check complete

Flow temp	°C
Return Temp	°C
Capacity	kW

10. If DHW cylinder connected, is the cylinder an A Class cylinder. Tick:

11. Achieved temperature during DHW °C

12. Disinfection

Set point	
Time	

13. Heating curve set up

	Emitter type	Max Water temp	Min water temp	Design temp	Base temp
Heating circuit 1					
Heating circuit 2					
Heating circuit 3					
Heating circuit 4					

Bivalent temp:	°C
Heating off temp:	°C

User settings: Space heating settings

	Status: Off / On / Timer	On temp	Set back temp
Zone 1			
Zone 2			
Zone 3			
Zone 4			

If the zone are 'Timed' complete the following table. If timer options 3, 4 and 5 have been used then continue on a separate sheet.

		Start time	End time	Temp	Quiet
Option 1	Period 1				
	Period 2				
	Period 3				
Option 2	Period 1				
	Period 2				
	Period 3				

If the zones are 'Timed' then tick which options apply to which day. If zones 3 and 4 have been used then continue on a separate sheet.

Zone 1	Option 1	Option 2	Option 3	Option 4	Option 5
Sunday					
Monday					
Tuesday					
Wednesday					
Thursday					
Friday					
Saturday					

Zone 2	Option 1	Option 2	Option 3	Option 4	Option 5
Sunday					
Monday					
Tuesday					
Wednesday					
Thursday					
Friday					
Saturday					

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User settings: DHW program

		Start time	End time	Quiet
Weekday	Period 1			
	Period 2			
	Period 3			
Weekend	Period 1			
	Period 2			
	Period 3			
Custom	Period 1			
	Period 2			
	Period 3			

DHW program	Option 1	Option 2	Option 3
Sunday			
Monday			
Tuesday			
Wednesday			
Thursday			
Friday			
Saturday			

User DHW storage temp ____ °C

Following installation tick which of the following that have been completed if applicable.

System power flushed		Frost protection level (°C)	
Strainer cleared of debris		Inhibitor added	
Air totally bled from heating system		BS7671 wiring regulations compliant	
DHW cylinder filled		Building regulations compliant	
System T&P valves manually tested		MIS3005 compliant (latest version)	
Expansion vessel pre-charge pressure checked		Cylinder installation G3 compliant	
Pipes checked for leaks		A Class instructions compliant	
Bypass adjusted		Installation claiming RHI	
Thermal protection fitted to under floor		RHI metering fitted	
Insulation of DHW cylinder pipe work		Dimplex monitoring fitted	
Insulation of interior pipe work		System explained to end user	
Insulation of exterior pipe work & valves		User manual left with end user	

Set to Work & Commissioning Date**		Client / User Confirmation Date†	
Extended Warranty Inspection Date**		System fluid and health check results attached	

****The Extended Warranty Inspection Form may only be submitted to Dimplex by a registered Accredited Installer after successfully setting to work and commissioning the installation**

†**The home owner/occupier confirms that the system has been running trouble free for at least 14 days. Dimplex may contact the customer before issuing the extended warranty certificate**

Heat pump Model		Heat pump serial Number	
DHW Cylinder Model		Cylinder serial number	_ _ _ _ _ _ _ _
Date Of Inspection		Cylinder bench mark certificate submitted	
		Inspection Successful	

Additional Comments

Dimplex is a division of GDC Group Ltd, Millbrook House, Grange Drive, Hedge End, Southampton. SO30 2DF. Tel: 0845 600 5111. Fax: 01489 773050.
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