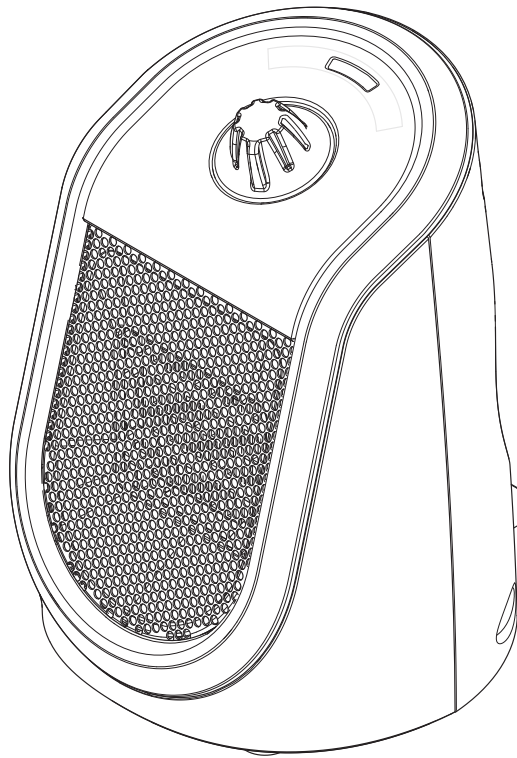


Dimplex


Installation and Operating Instructions



DDF250

08/53249/0 Issue 2

As with all portable heating appliances: This product is suitable only for well insulated spaces or occasional use.

 The product complies with the European Safety Standards EN60335:2-30 and the European Standard Electromagnetic Compatibility (EMC) EN55014:1, EN55014:2, EN61000:3-2 and EN61000:3-3 which cover the essential requirements of EMC Directive 2014/30/EU and the LVD Directive 2014/35/EU.

Dimensions	H	W	D
(millimetres)	164	120	126

Specification

DDF250 250W, Thermostat, Neon & USB Charge Port

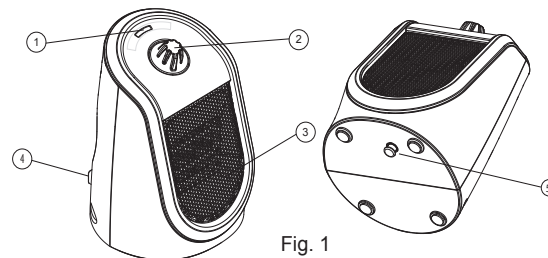


Fig. 1

IMPORTANT : THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

IMPORTANT SAFETY ADVICE

DO NOT use the heater in the immediate surroundings of a bath, a shower or a swimming pool.

The heater must not be located immediately below a socket-outlet.

DO NOT COVER or obstruct the air inlet and outlet openings in any way.

WARNING: In order to avoid overheating, do not cover the heater.

IMPORTANT: If the supply cord is damaged, it must be replaced by the manufacture or its service agent or a similarity qualified person in order to avoid a hazard.

WARNING: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience or knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Children of less than 3 years should be kept away unless continuously supervised.

Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

DO NOT operate the heater with the mains lead overhanging the front outlet grille.

DO NOT use the heater on deep pile carpets or the long hair type of rugs, or less than 750mm (30") away from any overhanging surface. Keep combustible materials such as drapes and other furnishings clear from the front, sides and rear of the heater. Do not use heater to dry your laundry.

IMPORTANT: The socket-outlet must be accessible at all times to enable the mains plug to be disconnected as quickly as possible.

IMPORTANT: The instruction leaflet belongs to the appliance and must be kept in a safe place. If changing owners, the leaflet must be surrendered to the new owner.

IMPORTANT: The heater must be on a flat stable surface when in use.

WARNING: To avoid danger of suffocation please remove all packaging materials particularly plastic and EPS and keep these away from vulnerable people, children and babies.

WARNING: To avoid the risk of accidental strangulation from the supply cord all children and vulnerable people must be supervised when in the vicinity of the product whether it is working or not.

Electrical connection

This heater must be used on an **A.C.** supply only and the voltage marked on the heater must correspond to the supply voltage. This heater is fitted with a plug incorporating a 13-amp fuse. When replacing the fuse, a 13-amp fuse approved by ASTA to BS 1362 must be used.

If the plug is not suitable for the socket outlets in your home, the plug must be cut off and an appropriate one fitted. A plug cut off from a mains lead will give a shock hazard if inserted into a 13-amp socket elsewhere in the house. To avoid this, it should be disposed of immediately.

Warranty

What does a Dimplex Warranty cover?

Dimplex products deliver reliable service for normal, household use in domestic settings. All Dimplex products are individually tested before leaving the factory.

If you are a consumer and you experience a problem with your Dimplex product, which is found to be defective due to faulty materials or workmanship within the Warranty Period, this Dimplex Warranty will cover repair or - at the discretion of Dimplex – replacement with a functionally equivalent Dimplex product.

Your product is under warranty for 1 year from the date of purchase or the date of delivery of the product, if later. The 1 year warranty is extended for an additional 2 years when you register the product with Dimplex, within 28 days of purchase. If you do not register the product with Dimplex within 28 days, your product will remain warranted for 1 year only. To validate your extended warranty register with us online at: <http://register.dimplex.co.uk>. **N.B.** Each qualifying product needs to be registered with Dimplex individually. Please note that the extended warranty is only available in the UK and Ireland.

The Dimplex Warranty is conditional upon you providing the original purchase receipt as proof of purchase. Please therefore retain your receipt as proof of purchase.

If you do experience a problem with your Dimplex product please call the Helpline on **+44 [0]344 879 3588** or visit <https://www.dimplex.co.uk/support>. For **ROI** please email serviceireland@glendimplex.com or call **+353(0)1 842 4833**. We will need details of your Dimplex product and a description of the fault which has occurred. Once we receive your information and proof of purchase we will contact you to make the necessary arrangements.

If your Dimplex product is not covered by this Dimplex Warranty there may be a charge to repair your product. However, we will contact you for agreement to any charges before any chargeable service is carried out.

What is not covered by a Dimplex Warranty?

The Dimplex Warranty does not cover any of the following:

Any fault or damage to your Dimplex product due to faulty materials or workmanship occurring outside the Warranty Period. Normal wear and tear including parts that might wear out over time or consumables, such as filters.

Any fault or damage occurring to any pre-owned Dimplex product or to any other equipment or property.

Accidental damage to your Dimplex product or damage to your Dimplex product from external sources (for example, transit, weather, electrical outages or power surges).

Fault or damage to your Dimplex product which is:

- Not due to faulty materials or workmanship or which is due to circumstances outside Dimplex's control.
- Caused by use of your Dimplex product for anything other than normal domestic household purposes in the country where it was purchased.
- Caused by any misuse, abuse or negligent use of the Dimplex product, including but not limited to any failure to use it in accordance with the Operating Instructions supplied with the product.
- Caused by any failure to assemble, install clean and maintain your Dimplex product in accordance with the Operating Instructions supplied with the product unless this was carried out by Dimplex or its authorised dealers.
- Caused by repairs or alterations to your Dimplex product not carried out by Dimplex service personnel or its authorised dealer(s).
- Caused by use of any consumables or spare parts for your Dimplex product which are not Dimplex -specified.

Terms and Conditions

The Dimplex Warranty is valid for 1 calendar year, plus 2 if registered, from the date of purchase of your Dimplex product from a recognised retailer in the country of purchase and use, or the date of delivery of the product if later, always provided the original receipt has been retained and is produced as proof of purchase.

You must provide to Dimplex or its authorised agents on request the original receipt as proof of purchase and - if required by Dimplex - proof of delivery. If you are unable to provide this documentation, you will be required to pay for any repair work required.

Any repair work under the Dimplex Warranty will be carried out by Dimplex or its authorised dealer(s) and any parts that are replaced will become the property of Dimplex. Any repairs performed under the Dimplex Warranty will not extend the Warranty Period.

Any replacement of your Dimplex product by Dimplex during the Warranty Period will start the 3 year Warranty Period afresh from the date of delivery of the replacement Dimplex product to you. (*Please keep original online warranty registration email and sales receipt for your original purchase as proof of the additional 2 years, in case of the unlikely event you experience an issue).

The Dimplex Warranty does not entitle you to recovery of any indirect or consequential loss or damage including but not limited to loss or damage to any other property.

The Dimplex Warranty is in addition to your statutory rights as a consumer and your statutory rights are not affected by this Dimplex Warranty.

Contact Dimplex

A brand of the GDC Group Limited, trading as Glen Dimplex Heating & Ventilation

If you have any questions about what the Dimplex Warranty covers and does not cover or how to claim under the Dimplex Warranty, please contact us: GDHV, Grange Drive, Hedge End, Southampton SO30 2DF

Telephone: 0344 879 3588

Email: customer.services@glendimplex.com

Visit: www.dimplex.co.uk