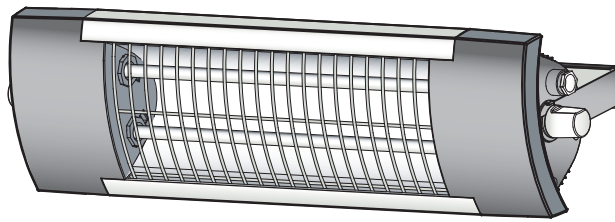
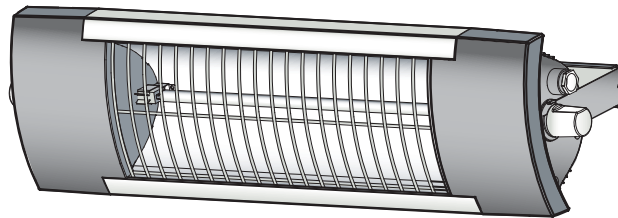


Dimplex

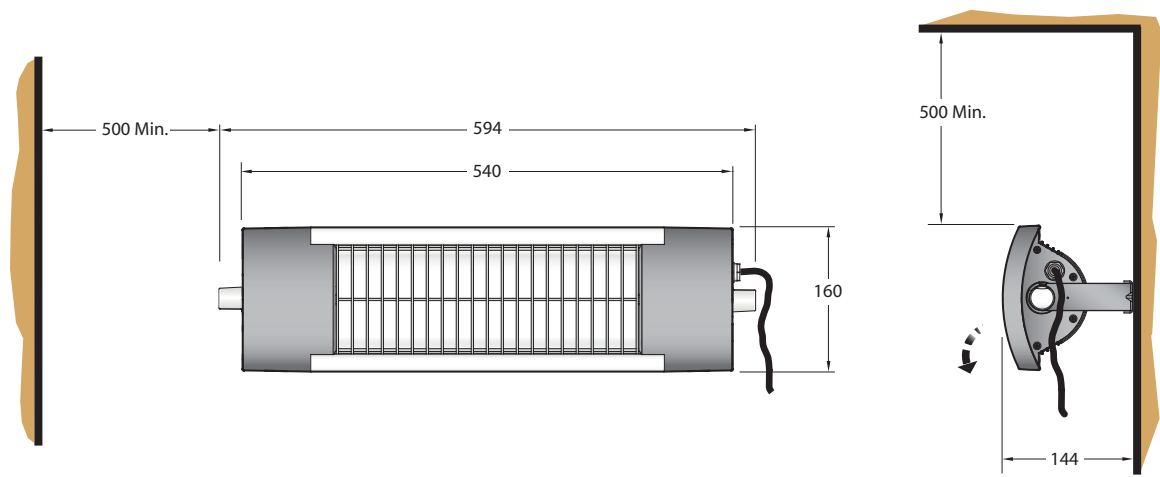


OPH13

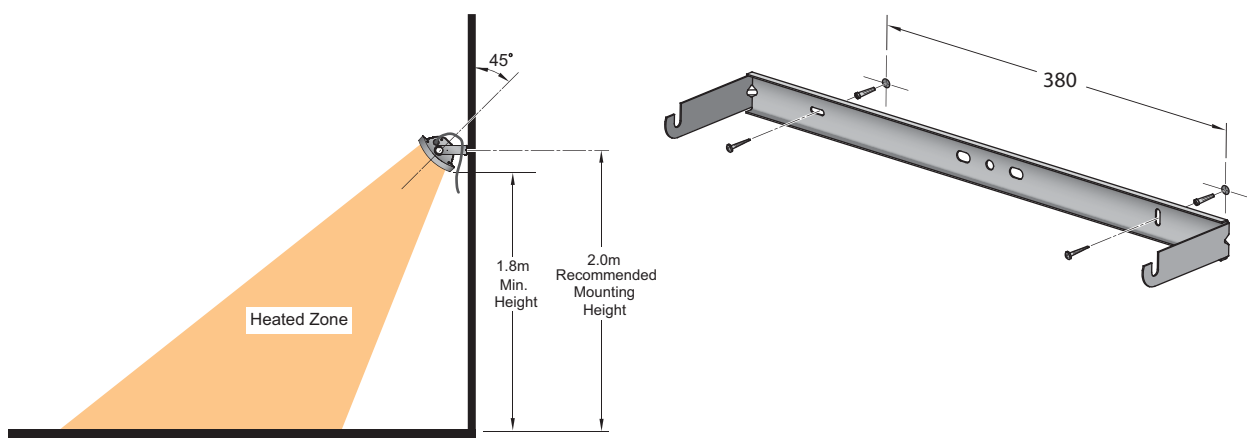


OPH20

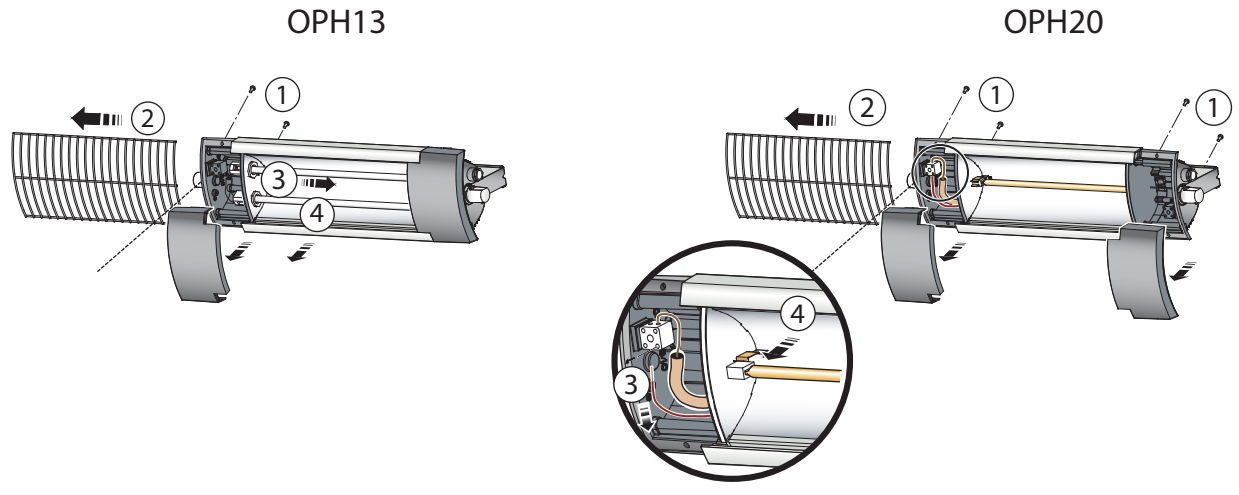
1



2



3



Dimplex Outdoor Patio Heaters

Model(s) : OPH13 & OPH20

(IPX4)

THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Important Safety Advice

Because the Dimplex Outdoor Patio Heater contains no moving parts little maintenance is required. Before undertaking any maintenance work on the heater due attention must be paid to the following:

This heater is designed to be horizontally wall mounted only, it must not be ceiling mounted.

Always ensure a safe mounting height, at or above a minimum height of 1.8 metres from ground level, so that the heater can not be touched when in operation.

The heater must be wall mounted level $\pm 5^\circ$ to the horizontal.

Do not locate the heater immediately above or below a fixed socket outlet or connection box.

Always disconnect the heater from the electricity supply before attempting to work on or near it.

Always ensure a safe means of access using an access tower or properly supported ladder.

Do not cover the heater.

Keep combustible materials away from the heater.

Do not position patio furniture, sunshades, awnings and other combustible materials too close to the heater.

Do not look into the heater for prolonged periods

Do not use the heater if the elements are broken - as injury may occur.

Allow adequate time (minimum of 30 mins.) for the elements and body casing to cool before attempting to work on the heater.

Do not allow the supply cord to sit or hang in front of the heater while in use.

If the supply cord is damaged, the heater should not be used, it must be replaced by an assembly available from the manufacturer or service agent.

Note: Provide sufficient slack to the cable to allow for angular adjustment of the body.

Always handle the Halogen bulb without touching the glass (by gripping the ceramic ends gently but firmly) to maximise bulb life.

General

The OPH range of heaters are especially designed for use on Patio Areas. The heaters provide warmth and comfort for recreational areas. The OPH13 uses quartz elements which emit a warm glow of medium wave infra-red. The OPH20 uses Halogen elements which produce a high proportion of their output in the short-wave infra-red. This provides a high comfort factor – similar to the natural energy from the sun.

The IPX4 rating means the appliance is suitably rated to be permanently installed either internally or externally.

Electrical

The installation of this appliance should be carried out by a competent electrician and be in accordance with the current IEE wiring regulations and any local or insurance regulations.

The OPH13 & OPH20 are designed for use on a 230-240V AC single phase supply. A double pole isolating switch with a minimum separation of 3mm in each pole must be fitted to facilitate isolation. This switch must either be positioned inside a building or have an IP rating against water ingress

suitable for external installation. The appliance must be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30mA. The RCD for the OPH20 should be type 3 or C rated, with a tripping coefficient of 7-10 times the rated current. Any other switching device should be Tungsten lamp rated. The appliance must be connected to a socket-outlet having an earthing contact.

Installation – Wall Mounting

Heaters are supplied with an integral wall bracket which may be fixed through the mounting holes to any suitable structure. The bracket allows the heater to be inclined at the required angle. The recommended fixing height to the centre line of the bracket is 2.0m from ground level - see **Fig. 2**. The integral wall fixing bracket may be removed by fully unscrewing to facilitate its fixing. The siting of the heater(s) should be such as to allow an even and uninterrupted distribution of radiation to the area(s) to be heated. Heaters are most effective when the beam angle is inclined down at an angle of between 30° to 45° to the vertical - see **Fig. 2**. When deciding upon the best location, consideration must be given to the following requirements:

- Avoid structures which might vibrate e.g. crane gantries. These could adversely affect element life
- Comfort and safety could be compromised unless the heater is mounted at or above 1.8m from ground level.
- Allow a minimum of 500mm minimum clearance between the top of the heater and any horizontal surface- see **Fig.1**.

Installation – Pole Mounting

The OPH range of patio heaters can be permanently mounted to parasols, poles or other support structures. A mounting kit (OPHMK1) can be obtained directly from Dimplex or any of its service agents. Refer to the instructions supplied with this kit for further advice.

Element Replacement OPH20 (see Fig. 3)

WARNING – BEFORE UNDERTAKING THIS TASK ENSURE THE HEATER IS DISCONNECTED FROM THE ELECTRICITY SUPPLY AND LEFT TO COOL FOR A MINIMUM OF 30 MINUTES.

- Remove the four screws which hold the two front panels onto the heater.
- Slide the guard out on either side.
- Disconnect the element wires from the terminal blocks
- Unclip the lamp from spring clips and pull out the lamp with the wires.
- Feed the wires of the new lamp back through the insulation.
- Clip in the new lamp.

Note: Take care not to touch the bulb with bare hands.

- Reconnect the wires.
- Replace the guard and top panels.

Element Replacement OPH13 (see Fig. 3)

WARNING – BEFORE UNDERTAKING THIS TASK ENSURE THE HEATER IS DISCONNECTED FROM THE ELECTRICITY SUPPLY AND LEFT TO COOL FOR A MINIMUM OF 30 MINUTES.

- Remove the two screws which hold the one of the front panels onto the heater.
- Slide out the guard.
- The lamps are held by spring connectors, push against these to remove the lamp.

4. Insert the new lamps using the same method.
5. Replace the guard.
6. Replace the front panel.

Cleaning and User Maintenance

WARNING: BEFORE UNDERTAKING CLEANING OR MAINTENANCE WORK ON THE APPLIANCE, DISCONNECT THE ELECTRICITY SUPPLY.

Since the appliance contains no moving parts little maintenance is required beyond cleaning and element replacement. It is however essential that the heater is not operated with an accumulation of dust or dirt on the element, as this can cause a build up of heat and eventual damage. For this reason the heater must be inspected regularly, depending upon conditions and at least at yearly intervals. Allow adequate time for the element and body casing to cool before attempting to work on the heater - a minimum time of 30 minutes is recommended.

Recycling

For electrical products sold within the European Community.



At the end of the electrical products useful life it should not be disposed of with household waste.

Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

After Sales Service

Your product is guaranteed for one year from the date of purchase.

Within this period, we undertake to repair or exchange this product free of charge (excluding element & subject to availability) provided it has been installed and operated in accordance with these instructions. Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales service you should contact our customer services help desk on 0845 600 5111 It would assist us if you can quote the model number, series, date of purchase, and nature of the fault at the time of your call. The customer services help desk will also be able to advise you should you need to purchase any spares.

Please do not return a faulty product to us in the first instance as this may result in loss or damage and delay in providing you with a satisfactory service. Please retain your receipt as proof of purchase.

Dimplex UK Limited
Millbrook House
Grange Drive
Hedge End
Southampton
Hampshire. SO30 2DF

UK customer help line 8.00am–5.00pm Mon-Fri and 8:30am-1.00pm Sat (October-March)

Customer Services: Tel. 0845 600 5111
Fax. 01489 773053
e-mail customer.services@glendimplex.com

Republic of Ireland Tel. 01 8424833

[c] Dimplex UK Limited

All rights reserved. Material contained in this publication may not be reproduced in whole or in part, without prior permission in writing of Dimplex UK Limited.