



## PRODUCT SAFETY NOTICE

DIMPLEX A Class Water Cylinders  
ECS150HP40A-580  
ECS210HP40A-580  
ECS250HP40A-580



A safety issue has been identified with DIMPLEX A Class Cylinder -150ltr, 210ltr & 250ltr.

Glen Dimplex Heating & Ventilation are aware of a limited number of DIMPLEX water cylinders where an electrical component could overheat and in very rare incidents be a potential fire hazard.

### What to do if you have an affected cylinder:

Call our Helpline on 0344 879 3588

Monday to Friday 9.30am to 12.30pm and 13.15pm – 16.00pm so we can assess if your product is affected and arrange for an engineer to visit where required.

If you are affected by this Safety Notice, we urge you to contact us about this important safety issue as soon as possible.

**GLEN DIMPLEX HEATING & VENTILATION MILLBROOK HOUSE, GRANGE DRIVE, HEDGE END,  
SOUTHAMPTON SO30 2DF**